Thomson One settings for Internet Explorer 11 on Windows 10

Summary

The LBS Library’s Thomson One subscription database (international financial data; investment analysts’ research reports) only works with Microsoft’s older Internet Explorer 11 browser (IE 11).

This document describes the steps needed to activate and set up the Microsoft Internet Explorer 11 browser on PCs running Windows 10. Because Thomson One uses pop-up windows to display certain types of content and reports, you need to instruct IE 11 to accept these instead of block them automatically.

- NOTE: if you are running Windows 7 or 8, then you can skip the steps to activate IE 11 and follow the instructions for the Trusted Site and Pop-up Blocker settings

Thomson One is not compatible with the Windows 10 default browser Microsoft Edge nor with any other browser (Chrome, Safari, FireFox, Vivaldi).

Instead, to access Thomson One, you must use the older Internet Explorer 11 browser, which is already an installed feature in Windows 10, but isn’t visible unless you turn it on.

- There are two ways to turn on Internet Explorer 11 in Windows 10

Option 1 - Search Windows 10 for internet explorer and select Pin to Taskbar
Start ▶️ > Search and type internet explorer
Right-click the Internet Explorer entry and select Pin to Taskbar (and / or Pin to Start Menu)
Option 2 - activate IE11 using Windows Features

Alternatively, you can click Start > Search and type Windows features

Setting up Internet Explorer 11 to work with Thomson One pop-up windows

NOTE: this step

With Internet Explorer 11 now accessible on your Taskbar, you now need to make some more changes to ensure Thomson One will work correctly. Thomson One uses pop-up windows to display content, so you need to make an exception to allow this in Internet Explorer 11.

Launch Internet Explorer 11

Click Tools > Internet Options
Open Security > Trusted Sites > Sites

Enter this text in the Add this website to the zone field

http://*.thomsonone.com

Click Add

Click Close

Setting the Pop-up Blocker to allow Thomson One pop-up windows

Click Tools > Internet Options > Privacy and open the Pop-up Blocker > Settings
in the **Address of website to allow** field, enter

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*.thomsonone.com
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Click **Add**

The amr.thomsonone.com entry should now appear in the list of **Allowed Sites** as shown here; click **Close** and then **OK** to close the Internet Options settings pages.

Now, using Internet Explorer 11, launch **Thomson One** from the Portal > Library > A-Z list of databases
If you have followed all the above steps to adjust the Internet Explorer settings, then you should see the normal Thomson One pop-up windows loading to display your reports and data selections: